

10 March 2025

ATT: Fruitland Water Member RE: Billing change

Dear member,

There has been a notable increase in monthly shutoffs for delinquent accounts. Company records show that while rental properties represent only 11% of residential connections, they account for 46% of delinquencies leading to water meter shutoffs.

The company's by-laws, specifically Article X, Section 5, have always been clear the member is ultimately responsible for the water bill. Considering the current situation, the Board of Directors has decided to terminate the provision that allows a second party, with the members' written consent, to receive the bill from Fruitland Water.

This adjustment will be phased in over the next three years, starting April 1, 2025. As new tenants move in to existing or new rentals during this period, they will not be able to receive a water bill. At the end of the three-year transition period, on April 1, 2028, as per Article X Section 5 the member is the responsible party for payment to the company.

If you use a property management company to take care of your rental, please make sure we have their information on file.

If you require assistance with billing information, please contact the office at 253-848-5519. We are happy to provide billing history upon request.

Sincerely,

Fruitland Mutual Water Company Board of Directors